



**New Vehicle Limited 10-Year Warranty
Pre-Owned Limited 5-Year Warranty**

W Automotive LLC guarantees to the original owner of the vehicle that all **cilajet™** treated exterior surfaces will maintain the “new finish” look against weather-induced damage and will be resistant to damage from bird droppings, acid rain, corrosive contaminants, hard water spots, mineral deposits and tree sap for up to 10 years from the date of purchase of the vehicle, as long as **cilajet™** is re-applied to the exterior of the car after 5 years of ownership. (**cilajet™** must be reapplied within 6 months of the 5-year anniversary of the original purchase date of the vehicle for the full 10-year coverage to be in effect.) If any **cilajet™** treated surfaces are damaged by fading, oxidation or loss of the “new finish” look from weather-induced causes at any time during the 10-year or 5-year warranty period, W Automotive LLC will reapply the product at no additional cost to the consumer, or repair or repaint the damaged surfaces. Repair of damages from bird droppings, acid rain, contaminants, sap and water or mineral spots is limited to surface reconditioning.

Eligible vehicles: New Vehicles: **cilajet™** Limited 10-Year Warranty applies only to new vehicles that have been treated with **cilajet™** within 180 days of titling, have less than 7,500 miles on the odometer at the time of application and have the product reapplied after 5 years of original ownership. Commercial vehicles and/or vehicles for hire are NOT eligible for the 10-Year and 5-Year Limited Warranty. Pre-Owned Vehicles: **cilajet™** Limited 5-Year Warranty applies to pre-owned vehicles that are 5 years old or newer, with less than 40,000 miles on the odometer at the time of application.

Fab by cilajet: New & Pre-Owned Vehicles: W Automotive LLC guarantees that all interior carpeting, mats and fabric upholstery treated with **Fab by cilajet** fabric protector will remain free of permanent stains for 5 years from the date of application. Should permanent staining occur, the stained area will be professionally cleaned, repaired or replaced. Any pre-existing stains on pre-owned vehicles are excluded from coverage.

Hide by cilajet: New & Pre-Owned Vehicles: W Automotive LLC guarantees that all interior leather and vinyl seats treated with **Hide by cilajet** will remain free of fading, discoloration or cracking due to dryness or environmental conditions. Should such conditions arise, W Automotive LLC will repair such condition free of charge. Any pre-existing conditions are excluded from coverage.

Original Owner's Responsibility: **cilajet™** must be applied to an eligible vehicle within ninety (90) days of product purchase from the authorized dealer. In order to retain the Limited 10-Year or the 5-Year Warranty, the treated vehicle must be properly maintained by frequent washing and the removal of any foreign substance, as soon as it is noticed. If a bug, tar, or tree sap remover is used, **cilajet™** must be reapplied to the affected surfaces to keep the warranty in force. Failure to maintain the vehicle's condition by regular and appropriate washing/cleaning invalidates the warranty.

Washing: To preserve your vehicle's “new finish” look, keep it clean to minimize the exposure to corrosive contaminants. Wash vehicle as often as necessary by simply rinsing the vehicle with water or, if needed, use a quality, mild, non-abrasive vehicle detergent.

Customer's Duty to Report and Minimize Damage: Customer must report any loss of paint gloss, oxidation or fading from weather-related or other conditions to an authorized **cilajet™** dealer or distributor as soon as it is noticed to minimize further damage which may occur. Failure to promptly notify W Automotive LLC of damage invalidates the Limited 10-Year and 5-Year Warranty.

What is Not Covered by the Limited Warranty:

- Any vehicle which at the time of claim is registered or operated outside the United States or District of Columbia.
- Surface deterioration or rust resulting from damage due to accident, collision, road debris, vandalism, hail or, other severe weather storms, scratches or dents, vehicle alterations, modifications or alterations of the factory's original finish, misuse, abuse, negligence or failure to properly maintain the vehicle.
- Exterior painted surfaces which have been altered, modified or repainted after the original application of **cilajet™**. This includes after-market pin-striping or non-manufacturer custom paint.
- Interior damage caused by burns, rips, tears, gum, ink, tar, bleach, paint, and other abnormal or caustic substances, or normal and natural wear.
- Damage, which results from an original equipment manufacturer's defect or mechanical failure, and defects as determined by independent inspection or factory campaigns and bulletins.
- Incidental or consequential damage, including but not limited to: loss of use of the vehicle, loss of time, inconvenience, expense for gasoline, telephone, transportation, travel or lodging, loss or damage to personal property, and loss of revenue.

Registration Requirements: Vehicle must be continuously registered for road use in order to maintain warranty eligibility.

Repair Obligation: W Automotive LLC shall have the right to inspect claimed damage prior to authorizing repair, and retains sole discretion to determine and implement repair procedures and to select the repair facility or outside services used for any repair. W Automotive LLC reserves the right to attempt repair through surface reconditioning prior to repainting/replacing any affected interior or exterior surface. W Automotive LLC's obligation shall be limited to one repair per affected area during the term of the Warranty. W Automotive LLC's total liability for repair is limited to the lesser of the actual cost of repair or the NADA wholesale value of the vehicle (with the allowance for mileage). Warranty repair for pre-owned vehicles is limited to professional interior and/or exterior cleaning of the affected surfaces, and a one-time complete reapplication of **cilajet™**.

Claim Procedure: If your vehicle's exterior treated surfaces suffer from weather-induced loss of gloss, oxidation or fading, or your treated fabric surfaces become stained during your warranty period, present your vehicle and the copy of your **cilajet™** warranty and proof of purchase materials immediately to an authorized **cilajet™** dealer or distributor for inspection. Extended delay in presenting the vehicle for inspection may result in denial of your claim. Some repairs may require an additional inspection by an authorized **cilajet™** representative.

Transfer of Warranty: The original Limited 10-Year Warranty and the Pre-Owned 5-Year Warranty may be transferred one time to a second private-party owner at no additional cost. The new owner must notify **cilajet™** by mail or website registration within 30 days of vehicle purchase and provide the Warranty transfer information. Vehicle owner must have a copy of the original warranty in their possession in order to complete the transfer. The Limited Warranty expires at the time a treated vehicle is traded-in or turned in at the end of the lease to an automotive dealer, wholesaler or lender.

Arbitration Clause: All parties agree to submit any dispute arising under this Agreement to arbitration in accordance with the Uniform Rules for Binding Arbitration of the Better Business Bureau of the Southland in effect at the time of arbitration. A mutually-agreed upon arbitrator will render a decision which will be final and binding on all parties.

Additional Notes: As the exclusive distributor for **cilajet™**, W Automotive LLC strives for 100% customer satisfaction. If for any reason, you have any questions or concerns as to the product effectiveness of **cilajet™**, please contact your local authorized dealer or:

W Automotive LLC
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(877)cilajet / www.cilajet.com

Purchaser Name: _____ Dealer: _____ Date: _____